



## QUALITY POLICY

C&C Civil & Mining Construction are committed to providing personal and professional service to all clients.

C&C Civil & Mining Constructions' quality objectives are to surpass customer expectations in the areas of capability, expertise and response together with cost effectiveness.

All levels of management, supervision and personnel are to be committed to this quality policy and full compliance with ISO9001:2008, all legal requirements including relevant legislation, Codes of Practice and Australian Standards; and Customer requirements.

Achieving this quality is the prime responsibility of all our employees. All management and staff are committed to the following:

- Provide adequate resources to ensure continuous improvement of the quality management system;
- Establish a quality management process and foster a culture of continuous improvement through training, planning and good communication;
- Ensure all staff are competent and qualified to carry out their roles in accordance with legislative requirements;
- Invite input including suggestions for improvement regarding our processes;
- Conduct annual Internal Audits of the Quality Management System contained in the QSE Manual to identify and eliminate and/or control those conditions or work practices potentially detrimental to a quality outcome;
- Review our quality policy, processes and procedures at least annually to ensure effectiveness of the overall management system;
- Review our performance against measurable QSE Objectives quarterly and identify key areas for improvement based on performance and feedback;
- Review all non-conformances and implement review findings to ensure highest possible quality standards are maintained

Signed:

A handwritten signature in black ink, appearing to be 'M. D.', written over a light blue horizontal line.

(Director)

Date: 11<sup>th</sup> September 2019